



Privacy Statement JoyFeli Coaching

Introduction

Welcome to the privacy statement of JoyFeli Coaching. I highly value the privacy of my clients. In this statement, I explain how I collect, use, and protect personal data in accordance with the General Data Protection Regulation (GDPR).

Who I Am

JoyFeli Coaching is a coaching company focused on lifestyle and personal coaching. I help clients improve their physical, emotional, and mental well-being. I provide guidance through personalized coaching programs where confidentiality is of utmost importance.

Personal Data I Collect

In the context of my services, I collect the following personal data from my clients:

- Name
- Phone number
- Email address
- Gender
- Medical information (if relevant to the coaching, such as chronic conditions, allergies, etc.)
- Data related to your emotional and mental well-being (e.g., through questionnaires or conversations)

Purposes of Data Processing

I process this data for the following purposes:

- To create and implement coaching programs
- To maintain contact with you for administrative and organizational purposes
- To provide tailored coaching and advice
- To respond to your questions or requests
- To comply with legal obligations (such as tax laws)

Legal Basis for Processing

The processing of your personal data is based on the following legal grounds:

- **Consent:** When I collect sensitive data (e.g., medical or emotional information), I explicitly request your consent.
- **Contract:** It is necessary to collect data for the execution of my coaching services.
- **Legal Obligation:** In some cases, I am required to retain data due to legal requirements.

Sharing Data with Third Parties

I do not share your personal data with third parties unless it is necessary for the performance of the coaching services (e.g., a collaborating partner such as a doctor or specialist) or when required by law.

How Long I Retain Your Data

I do not retain your personal data longer than necessary for the purpose it was collected, and in any case, no longer than 5 years after the end of the coaching program, unless there is a legal obligation to retain it longer.

Your Rights

As a client, you have the following rights regarding your personal data:

- **Access:** You have the right to access the data I hold about you.
- **Correction:** You can request to correct inaccurate data.
- **Deletion:** You can request the deletion of your data, unless I still need it to perform a contract or comply with a legal obligation.
- **Restriction of Processing:** You can request to limit the processing of your data.
- **Portability:** You have the right to receive your data in a structured, commonly used, and machine-readable format, and transfer it to another processor.
- **Withdrawal of Consent:** When the processing of data is based on consent, you can withdraw that consent at any time.

Data Security

I take appropriate technical and organizational measures to protect your personal data against loss, unauthorized access, or unlawful processing.

Contact

If you have any questions about this privacy statement or wish to exercise your rights, you can contact me at:

- **Email:** Feli.aarsman@gmail.com
- **Phone:** 06-11220741

Changes to the Privacy Statement

This privacy statement may be updated from time to time. I recommend regularly reviewing this statement to stay informed of any changes.